

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel Shaffer et al.
Serial No.: 10/828,998
Filing Date: April 21, 2004
Group Art Unit: 2614
Examiner: Khai N. Nguyen
Confirmation No.: 5499
Title: ENHANCED CALL PICKUP

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action dated August 18, 2009, Applicants respectfully request that the Examiner reconsider the rejection of the claims in view of the following amendments and comments as set forth below.